

Optima Senior – Proposal Form

HDFC ERGO General Insurance Company Limited



OPTIMA SENIOR – Proposal Form

URN: AM/HLT/0063/A/052019

Application Number _____



Please read all questions carefully and provide complete and correct information. Incomplete/incorrect/partially correct information may lead to cancellation of proposal and policy, even after issuance. It is not obligatory for us to accept any risk or issue policy to anyone. Regulations mandate that the coverage can be accepted only after we have received the full amount of premium and have explicitly accepted the risk.

Note: In case any details mentioned in this Proposal Form is incorrect, please contact us immediately.

1. Please fill the form in BLOCK LETTERS.
2. Please answer all the questions fully and correctly. If a particular question is not applicable to you, please mark that question as Not Applicable "N/A".
3. The Company's liability does not commence until the acceptance of the proposal has been formally intimated to the Policyholder and full premium has been realized by the Company.

Intermediary Code	Intermediary Name	Intermediary Number

1. PROPOSER DETAILS

Name of the Proposer			
Date of Birth			
Nationality			
Residential Status	<input type="checkbox"/> Resident Indian	<input type="checkbox"/> NRI	
Current Country of Residence		
Address			
<input type="checkbox"/> Please tick if your permanent address is same as above. If not, kindly fill the below:			
Permanent Address			
E-Mail			
GSTIN / UIN (if any)			
Marital Status			
Contact Number			
Permanent Account Number (PAN)			
I have eIA	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
I would like to apply for eIA	<input type="checkbox"/> Karvy	<input type="checkbox"/> CAMS	<input type="checkbox"/> NSDL <input type="checkbox"/> CDSL
Annual Income	<input type="checkbox"/> Upto 2.5 Lac		<input type="checkbox"/> 2.5 Lac to 5 Lac
	<input type="checkbox"/> 5 Lac to 15 Lac		<input type="checkbox"/> 15 Lac to 30 Lac
	<input type="checkbox"/> Above 30 Lac		
Education Level			
Employee ID (Employees of HDFC Group and Munich Re Group)			
Policy Number of any active HDFC ERGO Policy where you are the Policyholder			
CKYC No.			
Are you a Politically Exposed Person (PEP) or family member/ close relative / associate of PEP	<input type="checkbox"/> Yes	<input type="checkbox"/> No	

HDFC ERGO General Insurance Company Limited. IRDAI Reg. No.146. CIN: U66030MH2007PLC177117. Registered & Corporate Office: 6th Floor, Leela Business Park, Andheri-Kurla Road, Andheri (East), Mumbai – 400 059. For more details on the risk factors, terms and conditions, please read the policy document carefully before concluding a sale. UIN: Optima Senior: HDHHLIP21379V022021.



Note: Politically Exposed Persons" (PEPs) are individuals who have been entrusted with prominent public functions by a foreign country, including the heads of States or Governments, senior politicians, senior government or judicial or military officers, senior executives of state-owned corporations and important political party officials

Occupation	<input type="checkbox"/> Salaried	<input type="checkbox"/> Self Employed	<input type="checkbox"/> Business Owner
	<input type="checkbox"/> Student	<input type="checkbox"/> Housewife	<input type="checkbox"/> Retired
	<input type="checkbox"/> Others		
	If others, please select source of income whichever is applicable: <input type="checkbox"/> Rentals <input type="checkbox"/> Interest <input type="checkbox"/> Pension <input type="checkbox"/> Investment		
Industry Type	<input type="checkbox"/> Antique dealer	<input type="checkbox"/> Art dealer	<input type="checkbox"/> Jewellery
	<input type="checkbox"/> Import-Export	<input type="checkbox"/> Mining	<input type="checkbox"/> Shipping
	<input type="checkbox"/> Scrap Dealing	<input type="checkbox"/> Agriculture	<input type="checkbox"/> Stock Broking
	<input type="checkbox"/> BFSI	<input type="checkbox"/> Real Estate	<input type="checkbox"/> Manufacturing
	<input type="checkbox"/> if Others, please specify _____		
Is your total aggregate premium across all products with HDFC ERGO General Insurance Company Limited more than INR 2 lakhs?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Do you have investable assets for more than INR 5 crores? (<i>Investable assets like cash holdings, deposits, stocks and bonds etc.</i>)	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Is your total aggregate premium across all retail products with HDFC ERGO General Insurance Company Limited INR 30 lakhs or more?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	

Please tell us how would you like to have Policy Schedule:

I choose to have verified and digitally signed policy document accessible anytime, anywhere at my fingertips
 I choose E-Insurance account to view or download policy details from an Insurance Repository and hereby give my consent to share my KYC details (including Aadhaar No./PAN, if provided) with the Insurance Repository

Yes No

Yes No

2. PLAN DETAILS

Policy Tenure: 1 year 2 years

Proposed Policy Period: **From** DDMMYYYY **to** DDMMYYYY

3. PROPOSED INSURED DETAILS (Details of person proposed to be insured)

S. No	Name	Basic Sum Insured	Date of Birth	Mobile Number	Gender (M/F/TG)	Height (in cms)	Weight (in kgs)	Relationship with Proposer	Politically Exposed person (Y / N)	ABHA ID (if available)
1										
2										
3										
4										

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5										
6										

*Gender Code: M (Male), F Female), T (Third Gender)

Note: In case any insured person(s) wish to generate his/her ABHA ID. Kindly visit the link:

<https://healthid.ndhm.gov.in/register>

*PHOTOGRAPHS

Please paste the photographs in sequence [Insured 1 and Insured 2] as specified in section 3 of details of proposed to be insured.

Insured 1	Insured 2

*For regulator's reference
The above field will be displayed if policy is purchased offline

4. NOMINEE DETAILS

In the event of the death of an Insured Person any payment due under the Policy shall become payable to the nominee in accordance with the Policy terms and conditions. The nominee must be an immediate relative of the Proposer. For all other persons proposed to be insured, the Proposer shall be the nominee.

Nominee Name	Relationship	Address of Nominee	Permanent Address of Nominee (If same not required to be filled)	e-mail of Nominee	Mobile number of Nominee	Bank account number of Nominee	IFSC Code	Name of the Bank	% Share of Nomination

If the Nominee is minor, Name and Address of Appointee and Relationship with Minor:

Appointee Name	Relationship	Address of the Appointee

Note:

1. The nominee must be an immediate relative of the Proposer. Nominee for any of the persons proposed to be insured shall be the Proposer.
2. Name of Nominee should be as per bank records to ensure smooth processing

5. MEDICAL & LIFESTYLE QUESTIONNAIRE

HDFC ERGO General Insurance Company Limited. IRDAI Reg. No.146. CIN: U66030MH2007PLC177117. Registered & Corporate Office: 6th Floor, Leela Business Park, Andheri-Kurla Road, Andheri (East), Mumbai – 400 059. For more details on the risk factors, terms and conditions, please read the policy document carefully before concluding a sale. UIN: Optima Senior: HDHHLIP21379V022021.



Important: You must answer the following questions truthfully. Not doing so affects your coverage in case of a Claim.

Medical History: Please answer the below mentioned questions individually in Yes (Y)/No (N).

Section A: Does any of the following health statement hold true for any of the members proposed to be insured.	Insured person 1	Insured person 2
Have you ever been diagnosed with Diabetes/Heart disease/Stroke or paralysis/Cancer, Rheumatoid Arthritis, Ankylosing spondylosis/ Any organ failure or transplant/ HPV(Human Papilloma Virus), EBV (Epstein Barr Virus), Hep BV (Hepatitis B Virus) or Hep CV (Hepatitis C Virus)	Y/N	Y/N
Note: If any of the below Medical conditions is answered as Yes (Y), please answer the Questions in Annexure A.		
Have you undergone any surgery OR hospitalization for more than 10 days at a time in the past OR are you awaiting any treatment or surgery that you have been advised	Y/N	Y/N
Have you been consulting a doctor regularly for any disease or complaint OR been under any medication regularly for more than 2 weeks or noticed any growth or tumor in the body?	Y/N	Y/N
Have you experienced pain for more than 7 days in any part of body OR restriction of any movement OR difficulty in swallowing or breathing OR any difficulty in carrying out your daily activities?	Y/N	Y/N
Did you ever have fits, HIV (Human Immune deficiency virus), persistent headache or persistent cough OR blood in stool (frequency) or any bleeding from any other orifice / body opening for more than 5 days?	Y/N	Y/N

Section B: Do you or any of the Insured members	Insured Person 1	Insured Person 2
Consume alcohol/tobacco in any form (if Yes, please answer the following)	Y/N	Y/N
How many days in a week do you consume alcohol?		
Since how many years have you been smoking?		
How many Cigarettes/Bidi/Cigars do you smoke in a day?		
How many packets of chewing tobacco/pan masala/gutkha do you consume in a day?		

6. ADDITIONAL INFORMATION

Section C: In respect of any of the persons proposed to be insured:	Insured Person 1	Insured Person 2
Has any application for life, health, hospital daily cash or critical illness insurance ever been declined, postponed, loaded or been made subject to any special conditions by any insurance company?	Y/N	Y/N

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7. EXISTING/PREVIOUS INSURANCE DETAILS

Is the proposer or the persons proposed, already insured under a plan with HDFC ERGO General Insurance Company Limited or any other Insurance Company?

If yes, please provide details as per the portability form.

Do you want Us to consider these details for continuity? Yes No

8. PAYMENT DETAILS

Premium Details: Amount Rs.
Premium Payment Options –Single / Monthly / Quarterly / Half Yearly / Annual
Premium Payment Options - Cheque / DD / Card /ECS/Wallet
Instrument Details: _____ Date _____

Please make a A/c Payee Cheque/DD/Pay Order/Online transfers in favour of 'HDFC ERGO General Insurance Company Limited' only.

For refund (Excess Premium/PPC reimbursement) and for payment of claims credited directly into your bank account

Please provide the following bank details and a copy of a Cancelled Cheque for direct credit into your bank account:

Cheque No		Name as in Bank Account	
Bank Name		Bank Account No	
Branch Name		IFSC Code	
Cheque Date		MICR Code	
Cheque Amount for ₹			

Note:

1. The Proposer agrees and undertakes to intimate in writing to HDFC ERGO about any change in bank account details.
2. Cancelled Cheque should be of the same bank account in which the refund needs to be credited directly
3. Name on Cancelled Cheque should match with Proposer Name to ensure smooth refund / claim processing
4. If ECS is selected, please submit the standing instruction form available at our branches.

9. Declaration, Consent & Warranty on behalf of all Person(s) proposed to be insured

- I/We hereby declare on my behalf and on behalf of all persons proposed to be insured that the above statements are true and complete in all respects to the best of my knowledge and that I/We am/are authorized to propose on behalf of these other persons including the minor/s insured, if any.
- I/ We understand that the information provided by me/ us will form the basis of insurance policy, is subject to the Board approved underwriting policy of the Insurance company and that the policy will come into force only after full receipt to the premium chargeable.
- I/We further declare that I/We will notify in writing any change occurring in the occupation or general health of the life to be insured/proposer after the proposal has been submitted but before communication of the risk acceptance by the Insurance Company.

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- i I/We declare and further consent to the Insurance Company to seek medical and other relevant information from any hospital who at any time has attended the person to be insured/proposer or from any past or present employer concerning anything which affects the physical and mental health of the person to be insured / proposer and seeking information from any insurance company to which an application for insurance on the person to be insured /proposer has been made for the purpose of underwriting the proposal and /or claim settlement.
- i I/ We declare and provide my unconditional consent that, pursuant to a claim filed by me/ us, the Insurance Company can seek medical and other relevant information/ documents for me/ us from any Doctor and/ or Hospital where I, or other Insured, had taken treatment i.e. OPD and/ or hospitalization etc.
- i I/We authorize the Insurance Company to share information pertaining to my proposal, including the medical records for the sole purpose of underwriting and/ or claims.
- i I/ We authorize the Company to process my/ our Personal information for profiling purposes and contact me/ us for (i) communicating for renewal of the Policy, (ii) upsell and/ or cross sale of other insurance products.
- i I/ We authorize the Insurance Company to share my/ our Personal Information and other relevant records details with (i) the Law Enforcement Agencies, as and when demanded and (ii) any other vendor as per the requirement etc. like printing the Insurance policy/ renewal reminders or any other such activity.
- i I/ We authorize the Insurance Company to share my/ our Personal Information and/ or medical Information/ records with any Government and/ or Statutory authorities/ bodies, including but not limited to Insurance Regulatory and Development Authority of India (IRDAI), Insurance Information Bureau (IIB) and/ General Insurance Council etc.
- i Customer Satisfaction Surveys: I/ We hereby consent to the Insurance Company to use and share my/ our Personal Information with the vendors for the purpose of conducting customer satisfaction surveys and related activities aimed at improving service quality and enhancing the overall customer experience.
- i Ayushman Bharat Health Account (ABHA) Declaration : I/We provide my/ our consent to access my/ our (all insured) medical and personal records/ details, as are available in my/ our Ayushman Bharat Health Account (ABHA) and share the same with Third Party Administrators, Reinsurer (if applicable), Service Provider/s of HDFC ERGO and/or with any Governmental and/or Regulatory authority for the sole purposes of underwriting my/ our proposal and/ or for checking the authenticity of claims lodged by me/ us and/ or to comply with the applicable Law/ Regulations.
- i I/We hereby consent that, in any of the above scenarios, my/ our Personal Information and the medical documents etc. can be shared, and/ or accessed, as the case may be, without any intimation to me/ us.
- i I hereby grant consent to Agent/Broker/Corporate Agent or any other licensed intermediary to share my KYC (Know your Customer) and customer due diligence information with HDFC ERGO General Insurance Company Limited for the purpose of my insurance proposal.

Signature of the Proposer
Time

Date
Place

Note: The liability of the company does not commence until the acceptance of the proposal has been formally intimated by the insured and full premium has been realized by the company.
We are under no obligation to accept any proposal for insurance. The Proposer agrees that the receipt of the Proposal Form by HDFC ERGO General Insurance Company Limited along with the premium payment does not tantamount to the acceptance of the Proposal for insurance by HDFC ERGO General Insurance Company Limited and does not result in a concluded contract of insurance. The acceptance of the Proposal for insurance shall be at the Company's sole and absolute discretion and upon full realization of the premium payment. In the event of acceptance of the Proposal for insurance by



HDFC ERGO General Insurance Company Limited, such acceptance shall be specifically intimated to the Proposer by HDFC ERGO General Insurance Company Limited along with the date from which the insurance Cover shall become effective.

HDFC ERGO General Insurance Company Limited shall not be liable for any claim in respect of an event giving rise to a claim covered under the Policy of Insurance that has occurred prior to policy issuance is not covered under this policy (Your proposal form will be considered after HDFC ERGO General Insurance Company Limited receives premium payment.)

Fraud Warning: This policy shall be voidable at the option of the Company in the event of mis-representation, mis-description or non-disclosure of any material particulars by the Proposer. Any person who, knowingly and with intent to fraud the insurance company or any other person, files a proposal for insurance containing any false information, or conceals or the purpose of misleading, Information concerning any fact material thereto, commits a fraudulent insurance act, which will render the policy voidable at the sole discretion of the insurance company and result in a denial of insurance benefits.

Anti-Rebating Warning: As per Section 41 of the Insurance Act 1938, as amended, the practice of rebating is prohibited, as follows: No person shall allow or offer to allow, either directly or indirectly, as an inducement to any person to take out or renew or continue an insurance policy in respect to any kind of risk relating to lives or property in India, any rebate of the whole or part of the commission payable or any rebate of the premium shown on the policy, nor shall any person taking out or renewing or continuing a policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectus or tables of the insurer. Violation of Section 41 of the Insurance Act 1938, as amended, shall be punishable with a fine which may extend to Rs.10Lakhs.

10. WHATSAPP DECLARATION

I authorize HDFC ERGO General Insurance to contact me via Whatsapp.

***The Proposer has provided consent through CCC (customer Confirmation Code)/OTP (One Time Password) to issue this policy on the basis of information shared by him/her in this Proposal Form.**

Date: _____ Time: _____ Place: _____

*For regulatory reference

If policy is purchased offline, then this field would not be applicable and will be replaced by:

Signature of Proposer: _____

11. SPECIFIED PERSON/AGENT'S DECLARATION

I, _____ (Full Name) in my capacity as an Insurance Advisor/ Specified Person of the Corporate Agent/Authorised employee of the Broker/Relationship Officer, do hereby declare that I have explained all the contents of this Proposal Form (in vernacular if required), including the nature of the questions contained in this Proposal Form to the Proposer including statement(s), information and response(s) submitted by him/her in this Proposal Form to questions contained herein or any details sought herein will form the basis of the Contract of Insurance between the Company and the Proposer, if this Proposal is accepted by the Company for issuance of the Policy.

I have further explained that if any untrue statement(s)/ information/response(s) is/are contained in this Proposal Form/including addendum(s), affidavits, statements, submissions, furnished/to be furnished, the Company shall have the right to vary the benefits which may be payable and further more if there has been a non-disclosure of any material fact, the policy issued to his/her favour pursuant to this Proposal may be treated by the Company as null and void and all premiums paid under the Policy may be forfeited to the company.

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License No.(Advisor/Corporate Agent/Broker/Relationship Officer)

Grid for License No.

*Signature of Agent:

Date:

Place:

*For regulatory reference
If policy is purchased offline only then would this field would be applicable.

12. VERNACULAR / ASSISTANCE DECLARATION*

Declaration in case the proposal is filled by other than the Proposer if the proposer is illiterate or having disability and requires assistance in completing the proposal form (to be certified by someone other than agent/employee of the company)

(The content of this form and its particulars have been explained by me to the Proposer who has understood and confirmed the same.)

Table for Translator/Representative signature with fields for Name, Place, Date, and Signature.

Table for Proposer signature with fields for Name, Place, Date, and Signature.

*For regulatory reference
If policy is purchased offline only then this field would be applicable.

13. FOR OFFICE USE ONLY

HDFC ERGO General Office Code:
Branch receipt date:
Business Type : Urban/ Rural/ Social

Advisor Code and Name:
Channel Type:

*For regulatory reference
The below field on Checklist will be optional and would be displayed when required

Checklist

Please check the following documents are attached along with the proposal form

- 1. ID Proof: Passport/ PAN Card/ Voter ID/ Driving License/ Letter from a recognized public authority

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2. Proof of residence: Telephone Bill/ Bank Account Statement/ Letter from any recognized public authority/Electricity Bill/ Ration Card
3. Age Proof: Birth certificate / School Leaving Certificate/ PAN Card/ Driving License/ Passport
4. Renewal Notice with claim details
5. Certification of previous insurer for previous claim details
6. Photocopies of all previous policies and endorsements

*PERFORATED ACKNOWLEDGEMENT

Application Number:

Date:

Name of Proposer: _____ -

We acknowledge with thanks the receipt of your application and amount by cheque/Demand Draft/others _____ of amount of Rs. _____

Neither the submission to us of a completed proposal for insurance nor any payment for any policy sought obliges us to agree to issue a policy, which decision is and always shall be in our sole and absolute discretion. If we accept a proposal for insurance, it shall be subject to the policy terms and conditions and we shall have no liability to make any payment if premium is not received by us in full and in time, or is not realised. If we do not accept the proposal, we will inform you and refund any payment received from you without interest within next 30 days.

Signature of the receiver and official seal

*For regulatory reference
If policy is purchased offline only then this field would be applicable.

Go Green and make a difference to our planet! We shall provide you with soft copy of your Policy at your registered e-mail id.

Note: Soft copy of your policy can be easily accessed at your fingertips to refer to terms and conditions, for lodging claims and for any other service needs.

Additionally, by ticking the check box we understand that you wish to have a physical copy of your policy.

For details on the process to receive your physical policy kindly visit "Help" section on www.hdfcergo.com or contact our customer care for the same

Annexure A

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The below questionnaire is an addendum to the medical questions under Section A of Medical and Lifestyle questions. These are to be answered only if any of those questions is answered as Yes (Y).

Note: Please provide the supporting documents (Discharge summary if hospitalized/Doctor Consultation/Investigation reports/Follow up reports/biopsy reports) for the conditions answered as Yes(Y) for medical underwriting.

S.No	Section A : Does Any of the following health statements hold true for any of the members proposed to be insured :	Insured person 1	Insured person 2
Have you undergone any surgery OR hospitalization for more than 10 days at a time in the past OR are you awaiting any treatment or surgery that you have been advised	Ligament tear of Knee	Y/N	Y/N
	Fracture Femur(thigh bone)	Y/N	Y/N
	Fracture Humerus (arm)	Y/N	Y/N
	Fracture Radius/Ulna (forearm)	Y/N	Y/N
	Fracture Tibia/Fibula (leg)	Y/N	Y/N
	Fracture (unspecified)	Y/N	Y/N
	Total Knee Replacement (TKR)	Y/N	Y/N
	Total Hip Replacement(THR)	Y/N	Y/N
	Renal and ureteric calculus (Kidney Stone)	Y/N	Y/N
	Fibroid uterus (female only)	Y/N	Y/N
	Cholelithiasis (Gall bladder stone)	Y/N	Y/N
	Haemorrhoids (Piles)	Y/N	Y/N
	Inguinal Hernia (Hernia in groin)	Y/N	Y/N
	Appendicitis	Y/N	Y/N
	Cataract	Y/N	Y/N
Have you been consulting a doctor regularly for any disease or complaint OR been under any medication regularly for more than 2	Deviated Nasal Septum	Y/N	Y/N
	Other Medical Condition		
	Hypertension	Y/N	Y/N
	Dyslipidemia (High cholesterol)	Y/N	Y/N
	Anemia	Y/N	Y/N
	Hypothyroidism	Y/N	Y/N
	Hyperthyroidism	Y/N	Y/N
Allergy	Y/N	Y/N	
Benign prostatic hypertrophy (BPH)/Benign Hyperplasia of Prostate	Y/N	Y/N	

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weeks or noticed any growth or tumor in the body?	Fibroadenoma breast (benign breast tumor)	Y/N	Y/N
	Acid peptic disease (Acidity and ulcers)	Y/N	Y/N
	Retinal Detachment	Y/N	Y/N
	Other Medical Condition		
Have you experienced pain for more than 7 days in any part of body OR restriction of any movement OR difficulty in swallowing or breathing OR any difficulty in carrying out your daily activities?	Gout/hyperuricemia	Y/N	Y/N
	Polio (Residual poliomyelitis)	Y/N	Y/N
	Disc prolapse (PIVD / Slip Disc)	Y/N	Y/N
	Osteoarthritis	Y/N	Y/N
	Spondylitis	Y/N	Y/N
	Back Pain	Y/N	Y/N
	Blindness	Y/N	Y/N
	Hearing Loss	Y/N	Y/N
	Other Medical Condition		
Did you ever have fits, HIV (Human Immune deficiency virus), persistent headache or persistent cough OR blood in stool (frequency) or any bleeding from any other orifice / body opening for more than 5 days?	Tuberculosis (TB)	Y/N	Y/N
	Asthma	Y/N	Y/N
	Allergic bronchitis	Y/N	Y/N
	Chronic Sinusitis	Y/N	Y/N
	Migraine	Y/N	Y/N
	Other Medical Condition		

For all the answers marked as Yes in the table above (Annexure A), for each illness/condition please provide the below details.

	Insured Person 1	Insured Person 2
Condition/ Illness (Exact Diagnosis/name of illness marked as Yes in Annexure A)		
*Disease Type (please select from list below)		
Date of diagnosis (YYYY) – Only year to be provided		
Treatment (Medical/Surgical/No Treatment)		
#Current Status (Please select from list below)		
Complications/ Recurrences (Yes/No/NA)		
Date of last episode/consultation (Date/Month/YYYY)		
##Biopsy/Histopathology report (Only in surgeries involving removal of organ/tissue) – Please select from list below		

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<p>*Disease Type:</p>	<ul style="list-style-type: none"> ■ Cancer ■ Tuberculosis ■ Infection ■ Accident ■ If Others (please specify)
<p>#Current Status</p>	<ul style="list-style-type: none"> ■ Cured ■ Under Treatment ■ Pending Surgery ■ Ongoing Symptoms ■ Not Cured ■ Hospitalized ■ Defaulter (left medicine on own)
<p>##Biopsy/Histopathology report (Only in surgeries involving removal of organ/tissue)</p>	<ul style="list-style-type: none"> ■ Not Applicable (Medically treated) ■ No Cancer/Borderline Cancer/TB ■ Detected Cancer/Borderline Cancer/TB ■ Others (specify)